

FISCAL YEAR 2021
COMMUNITY BENEFIT REPORT



BARRETT
HOSPITAL & HEALTHCARE

Where people come first.
100 years and counting.



KEN WESTMAN
FORMER CHIEF EXECUTIVE OFFICER

2021: A year of challenges that inspired success

As many know, I have left Barrett Hospital & HealthCare for an opportunity closer to family. The decision to leave was not easy. There is much about this organization and community that I will miss, and I cannot think of better people to stand with during this unique time in the history of medicine—and the world. Thank you to all who made my tenure at Barrett a highpoint in my career and life. To the tireless, talented staff and board of directors, generous, supportive volunteers and donors, and this warm community, it has been a pleasure knowing you all.

At the start of 2021, there was much anticipation for the new year. The pandemic continued, but we were much better prepared with technologies and equipment to protect patients and staff. Vaccine rollouts had started, and the perseverance of our healthcare teams was met with hope. There were also challenges. Our providers and staff were fatigued. Confusion, differing information and the rapid-fire changes—about the virus itself and government mandates regarding it—are obstacles we continue to navigate. Yet even with its challenges, 2021 was inspiring, rewarding, and successful.

We grew telehealth for primary care and added behavioral health services to offer patients quality care in the comfort and convenience of their homes. We saw growth in non-surgical pain management services and continued to ensure clinical excellence by adding state-of-the-art technologies. In any year

these accomplishments would be considered outstanding, but to meet these goals during a pandemic was truly something to be proud of.

I credit our providers and staff for every milestone met. I commend their dedication to one another and to protecting the health of our communities. When asked what I considered to be the highlight of 2021, the answer was immediate. We made it, and we made it together as a team.

The challenges of 2021 remain even now. Like hospitals everywhere, there are staffing issues that have resulted in increased cost for recruitment and to hire traveling staff. Yet even with these added expenditures, we accomplished our financial goals while continuing to provide exceptional care for the people who depend on us. Like everything we do at Barrett Hospital & HealthCare, we faced adversities as a team—a team that was rated a Top 20 Critical Access Hospital for the fourth time and Top 100 for the tenth time.

2022 is a year to look forward to, punctuated by our centennial celebration—100 years and counting of putting people first. Our healthcare system and community will celebrate together, because together we achieved this milestone.

Barrett Hospital & HealthCare and our communities will continue to grow and thrive, because it's who you are. I look forward to watching, even if from a distance, all the successes of an organization and people that prove they are among the very best—year after year.

It has been an absolute blessing to serve this organization. Please take care of each other; I know you always do.



GREG MOORE, MD, FACP, FAWM
CHIEF MEDICAL OFFICER

This time last year, I discussed the challenges Barrett Hospital & HealthCare faced during the first year of the COVID-19 pandemic.

As I reflect on 2021, I'm proud of how far we've come, but it, too, was a year with struggles that continue to evolve.

I can't overstate the uniqueness of COVID-19. It is ever-changing, ever-mutating, and the most challenging virus I've ever encountered. We learn daily. Research is constant in medicine and with COVID-19, it's imperative.

The morbidity and mortality rates are high and treatments that once worked are somewhat ineffective on new variants. It's frightening, but there is a bright side; the vaccines are working. Research continues to show mortality rates are greatly reduced in vaccinated individuals and this is incredibly encouraging.

Staff shortages are an industry-wide struggle, and the stress the pandemic has created is overwhelming, especially when combined with conflicting information about the virus, vaccines, and other treatments. Unfortunately, COVID-19 appears to be a virus we will be challenged with for years. To contain this virus, we must not only stay abreast of the evidence-based research but, we must all continue to support and educate one another and fight to protect our communities.

The dedication of people working in every role at Barrett Hospital & HealthCare is inspiring; they are how we succeed, and we are

successful. Barrett Hospital & HealthCare has been recognized nationally as a Top 20 Critical Access Hospital and Top 100 again this year. I am proud of and grateful for the individuals I work beside every day.

Advances made include adding state-of-the-art technology. We also continued to grow telehealth, video visits where patients stay comfortably at home for appointments. I reassure patients that the same, trusted provider is right there on the other side of the screen providing truly quality, one-on-one care. If there is any doubt about a patient's well-being during telehealth visits, providers do not hesitate to request an in-person appointment or otherwise ensure patients receive the care they need.

Despite the trials of 2021, one thing stands out: **we made it through, and we did well.** I've said it before, but it bears repeating, I have never worked with a more exceptional team of providers and staff; they are remarkable. Just as our team is exceptional, so is our community. People are our secret weapon and the keys to our success. People are our priority. Always.

This year, we celebrate 100 years of caring. It's certainly exciting and there's fun planned throughout the year. We will reflect on where we started and celebrate how far we've come—together.

**Top 20 Critical
Access Hospital**
*Four-time
recipient*

Telehealth virtual visits for primary care and behavioral health

Convenient care without compromising quality

Skip the waiting room and stay in the comfort of your own home using Barrett Hospital & HealthCare's telehealth visits for primary care or behavioral health. Simply use a smart phone, tablet or computer to meet with a provider and get the same quality care where it's closer and more convenient.

- 1 A video call with a provider**
Using Zoom—a secure video platform—you will see and speak to a provider in real time—as you would if you were in the same room.
- 2 What you need to connect**
Use a smart phone, tablet or computer with a microphone and camera for your telehealth visit. You also need good internet services.
- 3 Use Zoom**
If you are using a smart phone or tablet, download the Zoom app. You do not need to download the app if you are using a computer.
- 4 Get instructions from your email**
The day of your appointment, open the email from Barrett Hospital & HealthCare about your virtual appointment. This message will contain the link to your appointment.
- 5 Start your visit**
At your scheduled time, click on the link provided in your email to start the appointment and enter a virtual waiting room—you don't need to click anything on this screen. A provider will join you shortly to start the visit!



If you have any questions or need assistance, call **406-683-1188** and someone will happily help you.

COMPREHENSIVE MEDICAL CARE

On Site 24/7 Emergency Medicine Providers for Emergency Care

Acute Inpatient Care (with Hospitalist expertise)

Behavioral Health Counseling

Cardiac & Pulmonary Rehab

Cardiopulmonary Diagnostics & Therapy

- Respiratory Therapy
- Echocardiography

Chronic Care Management

Clinical Laboratory

Diagnostic Imaging

- CT
- MRI
- Ultrasound
- Nuclear Medicine
- Mammography
- Bone Densitometry
- Radiography
- Fluoroscopy

Family Medicine Clinic

Gynecology

Home Health and Hospice

Internal Medicine Clinic

Interventional Radiology

Non-Surgical Pain Management

Nutritional/Dietary Counseling

Obstetric & Newborn Care

- Epidural Service
- Childbirth Education
- Lactation Consultation

Outpatient Infusion Services (including Chemotherapy)

Pharmacist-run Clinics

- Coumadin
- Heart Failure
- Hypertension
- Asthma
- Medication Management

Sleep Studies: In-lab studies & home studies

Surgery

- General
- Orthopedic
- Urology
- Gynecology
- Ophthalmology
- Podiatry

Telehealth

Transitional Care

- Skilled Restorative & Rehabilitative Care

Therapy

- Physical
- Occupational
- Speech
- Sports Medicine
- Wound Care

Vein Care

Walk-in Clinic

PROVIDERS

Kelly Smith, MD
Family Practice, Including Obstetrics

Hallie Tipton, MD
Family Practice, Including Obstetrics

Casey Rasch, MD
Family Practice, Including Obstetrics

Burke Hansen, MD
Family Practice

John Madany, MD
Family Practice

Danielle Beck, FNP-C
Family Practice

Mick Lifson, MD, FACOG
Gynecology

Sandra McIntyre, MD, FACP
Internal Medicine, Hospitalist

Anna Loge, MD, FACP
Internal Medicine, Hospitalist

Meghan Combs, MD
Internal Medicine, Hospitalist

Kymberly Tart, PA-C
Hospitalist

Ashly Parker, PA-C
Hospitalist

Rachel Dean Smetanka, PhD, PA-C
Hospitalist

Nicholas Fromm, MD
General Surgery

David Fortenberry, MD, FACS
General Surgery, Vascular Specialist

Scott Rigdon, MPH, DNAP, CRNA, NSPM-C
Non-Surgical Pain Management

Kenny-Joe Wallen, DNP, CRNA
Non-Surgical Pain Management

Beth Church, DNP
Non-Surgical Pain Management

Nathaniel Readal, MD
Urology

Matthew Munding, MD
Urology

Daniel Richards, DO
Orthopedics

Dan Downey, MD
Orthopedics

Jeremy Carlisle, CRNA
Anesthesia

Neal Maxfield, CRNA
Anesthesia

Michael Clarke, MD, FACEP
Emergency Medicine

Lena Dickerson, PA-C
Emergency Medicine

Bruce Hayward, DO
Emergency Medicine

Paul MacMillan, PA-C
Emergency Medicine

Greg Moore, MD, FACEP, FAWM
Emergency Medicine

Ramona Potter, MD
Emergency Medicine

Kelly Dewey, DO
Emergency Medicine

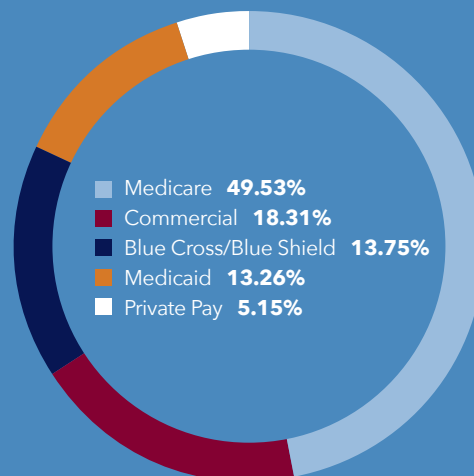
Katherine Tetrault, PA-C
Emergency Medicine

ECONOMIC IMPACT



= \$19,666,213
in wages & salaries that
benefit our community

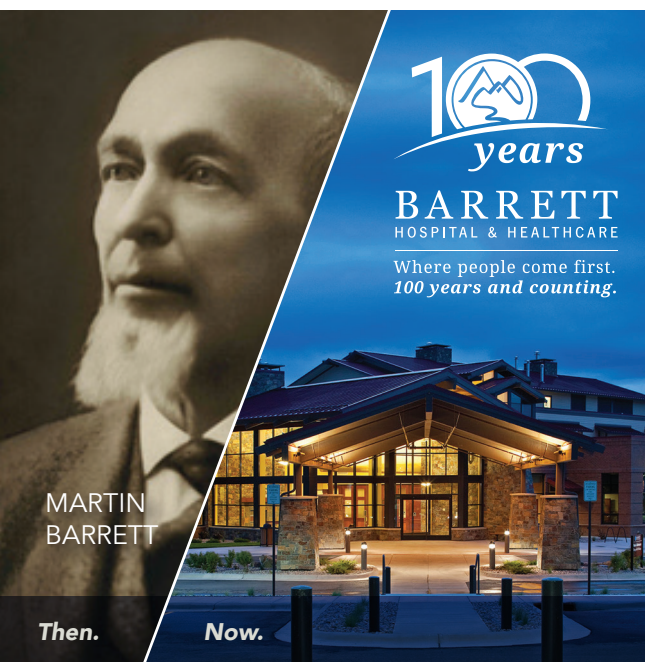
PATIENT REVENUE SOURCE



COMMUNITY BENEFITS



**VOLUNTEER
HOURS: 1,265**



HOSPITAL

Barrett Hospital & HealthCare

600 MT Hwy 91 S
Dillon, MT 59725
406-683-3000

Emergency Care

Providers on-site 24/7, 365 days a year
600 MT Hwy 91 S
Dillon, MT 59725

CLINICS

Family and Internal Medicine Clinics

30 MT Hwy 91 S
Dillon, MT 59725
Monday-Friday | 8:00am - 5:00pm

Walk-in Clinic

30 MT Hwy 91 S
Dillon, MT 59725
Monday-Friday | 7:30am - 4:00pm

WESTERN VEIN CARE CENTER

Barrett Hospital & HealthCare Campus

30 MT Hwy 91 S
Dillon, MT 59725
406-683-1188

Located in the Westside Professional Building

401 S. Alabama Street
Butte, MT 95701
406-683-1188

BarrettHospital.org



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