

Fiscal Year 2020 Community Benefit Report

SNAPSHOT



Where People Come First. *Always.*



KEN WESTMAN
CHIEF EXECUTIVE OFFICER

We're not alone when we say that 2020 was a challenging year.

But then again, at Barrett Hospital & HealthCare, we didn't have to face the challenges of 2020 alone. Navigating care during the COVID-19 pandemic threatened the health and safety of our community, and impacted how we would safely continue to provide care. But as I reflect on the past year, what stands out more than the challenges faced, dangers managed, and adversities met, is that through it all, we were reminded that we were never alone in this fight.

Not only were we able to stick to our strategic plan while navigating care during the pandemic, we were able to remain financially solvent. We adapted to continue to provide our community with the resources they've always trusted for health, wellness, and emergency care. In a year where so much was halted or limited, we expanded services and added resources to enhance offerings to our patients, like telehealth care appointments so patients can have the convenience of staying home to receive the important care they need. And while some things were added sooner because of the pandemic, others were provided in spite of COVID-19. We adapted and enhanced safety measures to open our new non-surgical pain management program, provide vein care services in two locations, and develop an integrated behavioral health program.

Early on, when our staff didn't have adequate personal protective equipment (PPE) because of national shortages, our community rallied. You made homemade masks and donated gloves, other personal protective equipment, and money to help keep our team and patients safe. Our Foundation helped us purchase equipment to prevent the highly contagious virus from spreading to other patients, and made it possible to safeguard potential COVID-19-positive women who may give birth during this uncertain time.

But what means more than any achievement in 2020, is the complete and utter admiration I have for our incredible staff. The resilience, bravery, selflessness, and compassion they've given is more valuable than any goal met. And thank you to our community who supported us during a truly trying year for proving that when we come together, we are stronger, better—and never have to face challenges alone.



GREG MOORE, MD, FACP, FAWM
CHIEF MEDICAL OFFICER

A remarkable staff and unforeseen opportunities.

2020 was one of unprecedented trials and tribulations. There was disbelief, fear and physical fatigue. The emotional toll of COVID-19 was real; but so was the resilience, bravery, and compassion of a staff who feels more like family, and a medical community that is unlike any other I've served at in my 40 years as a physician. I'm humbled and grateful for a team who steps up every day, in so many ways, to protect our patients and each other.

experience is even better. While we know some services can't be replaced by virtual alternatives, the pandemic helped us evolve sooner and become stronger in other areas.

In the new year, there's much to anticipate. We're grateful for the COVID-19 vaccine to protect our valued staff and community. We're also excited to fully implement new services, including our vein care center where patients can get help with varicose veins and other venous conditions. People can also access our new, non-surgical pain management services, where providers create individualized plans to help patients manage acute, chronic or other life-altering pain, to enjoy a happier quality of life.

COVID-19 forced us into the future, and that's not a bad thing. It changed the paradigm of how we approach our work. Many visits can now be done via telehealth, giving patients convenient alternatives for quality care. We will continue to develop this platform and incorporate more services so the patient

Thank you to our communities for your help and support, with special acknowledgment to the dedication and perseverance of our exceptional staff, during a truly demanding year. Even though 2020 tested our resolve, our commitment to providing safe, compassionate care, has never been stronger.

Barrett Hospital & HealthCare Welcomed in 2020



Top 100 Critical Access Hospital
Ten-time recipient

Montana Hospital Association's 'Leadership in Quality and Patient Safety' Award

Five-Star Patient Experience Rating from the Centers for Medicare & Medicaid Services

Montana Rural Healthcare Performance Improvement Network's (PIN) Quality Improvement Award
Twelfth consecutive award



Non-Surgical Pain Management

Barrett Hospital & HealthCare specializes in a holistic approach to provide non-surgical pain management to treat the symptoms and causes of a patient's pain, and also the very real, debilitating impact that pain has on the person's entire life. The specialized team creates customized care plans and solutions to help those suffering from conditions like migraines, sciatica and spinal stenosis—or injury-related pain from fractures and disc herniation. Personalized pain management also helps patients with pain from cancer and diabetes. Treatments can help people sleep better, have an easier time at work, improve their mental health, or simply get the most out of their everyday lives.



Western Vein Care Center

So many in our community struggle with venous leg problems as years of hard work have led to varicose veins, swelling, leg pain, fatigue or heaviness. Western Vein Care Center has the technology and resources to help people find relief, results, and restored confidence, where it's close and convenient. Drawing from nearly 30 years of experience, Dr. David Fortenberry leads Western Vein Care Center's compassionate staff. Dr. Fortenberry performs most minimally-invasive procedures without the need for general anesthesia, so healing is fast and patients return to life quickly after treatments.

COMPREHENSIVE MEDICAL CARE

On Site 24/7 Emergency Medicine Providers for Emergency Care

Acute Inpatient Care (with Hospitalist expertise)

Behavioral Health Counseling

Cardiac & Pulmonary Rehab

Cardiopulmonary Diagnostics & Therapy

- Respiratory Therapy
- Echocardiography

Chronic Care Management

Clinical Laboratory

Diagnostic Imaging

- CT
- MRI
- Ultrasound
- Nuclear Medicine
- Mammography
- Bone Densitometry
- Radiography
- Fluoroscopy

Family Medicine Clinic

Gynecology

Home Health and Hospice

Internal Medicine Clinic

Interventional Radiology

Non-Surgical Pain Management

Nutritional/Dietary Counseling

Obstetric & Newborn Care

- Epidural Service
- Childbirth Education
- Lactation Consultation

Outpatient Infusion Services (including Chemotherapy)

Pharmacist-run Clinics

- Coumadin
- Heart Failure
- Hypertension
- Asthma
- Medication Management

Sleep Studies: In-lab studies & home studies

Surgery

- General
- Orthopedic
- Urology
- Gynecology
- Ophthalmology
- Podiatry

Transitional Care

- Skilled Restorative & Rehabilitative Care

Therapy

- Physical
- Occupational
- Speech
- Sports Medicine

Vein Care

Walk-in Clinic

PROVIDERS

Kelly Smith, MD

Family Practice, Including Obstetrics

Hallie Tipton, MD

Family Practice, Including Obstetrics

Casey Rasch, MD

Family Practice, Including Obstetrics

Burke Hansen, MD

Family Practice

John Madany, MD

Family Practice

Danielle Beck, FNP-C

Family Practice

Mick Lifson, MD, FACOG

Gynecology

Sandra McIntyre, MD, FACP

Internal Medicine, Hospitalist

Anna Loge, MD, FACP

Internal Medicine, Hospitalist

Meghan Combs, MD

Internal Medicine, Hospitalist

Kymerly Tart, PA-C

Hospitalist

Ashly Parker, PA-C

Hospitalist

Rachel Dean Smetanka, PhD, PA-C

Hospitalist

Nicholas Fromm, MD

General Surgery

David Fortenberry, MD, FACS

General Surgery, Vascular Specialist

Scott Rigdon, MPH, DNAP, CRNA, NSPM-C

Non-Surgical Pain Management

Nathaniel Readal, MD

Urology

Matthew Munding, MD

Urology

Daniel Richards, DO

Orthopedics

Dan Downey, MD

Orthopedics

Timothy Hall, CRNA

Anesthesia

Neal Maxfield, CRNA

Anesthesia

Michael Clarke, MD, FACEP

Emergency Medicine

Lena Dickerson, PA-C

Emergency Medicine

Bruce Hayward, DO

Emergency Medicine

Paul MacMillan, PA-C

Emergency Medicine

Greg Moore, MD, FACEP, FAWM

Emergency Medicine

Ramona Potter, MD

Emergency Medicine

Katherine Tetrault, PA-C

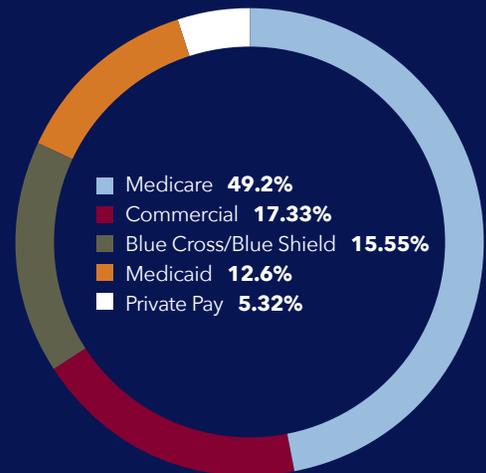
Emergency Medicine

ECONOMIC IMPACT



= \$19,996,234
in wages & salaries that
benefit our community

PATIENT REVENUE SOURCE



COMMUNITY BENEFITS

- Subsidized Health Services **\$3,734,085**
- Charity Care & Bad Debt **\$1,241,426**
- Reinvested in Facilities and Equipment **\$707,280**
- Community Health Education **\$329,165**
- In-Kind Donations **\$70,785**
- Environmental Improvements **\$42,160**
- Outreach through Staff Hours **\$37,413**



**VOLUNTEER
HOURS: 3,846**



BARRETT
HOSPITAL & HEALTHCARE

Where People Come First. *Always.*

600 MT Hwy 91 South
Dillon, MT 59725



HOSPITAL

Barrett Hospital & HealthCare

600 MT Hwy 91 S
Dillon, MT 59725
406-683-3000

Emergency Care

Providers on-site 24/7, 365 days a year
600 MT Hwy 91 S
Dillon, MT 59725

CLINICS

Family and Internal Medicine Clinics

30 MT Hwy 91 S
Dillon, MT 59725
Monday-Friday | 8:00am - 5:00pm

Walk-in Clinic

30 MT Hwy 91 S
Dillon, MT 59725
Monday-Friday | 7:30am - 4:00pm

WESTERN VEIN CARE CENTER

Barrett Hospital & HealthCare Campus

30 MT Hwy 91 S
Dillon, MT 59725
406-683-1188

RMAP building at St. James Healthcare

435 South Crystal, Butte
MT 59701
406-683-1188

BarrettHospital.org  Like us on Facebook! facebook.com/barrethospital

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